



# GENERAL INFO

- > SKI-DOO®
- > SEA-DOO®
- > EVINRUDE®
- > CAN-AM® ATV
- > CAN-AM® SSV
- > CAN-AM® ON-ROAD

Date: **March 4, 2020**  
Recipient: **All Dealership Staff Using BOSSWeb**  
Subject: **BOSSWeb Accessibility Issue + Solution**



Dear BRP Dealer,

The most recent Google Chrome update has enabled a feature that may create issues when logging onto BOSSWeb and accessing certain transactions.

We are working on a permanent solution. **In the meantime, here's what to do to continue your daily operations in BOSSWeb:**

- You can use another web browser such as Mozilla Firefox or Internet Explorer.
- If you want to keep using Google Chrome, copy and paste the following link in the search bar: <chrome://flags> and disable the "SameSite by default cookies" and "Cookies without SameSite must be secure" features.

● **SameSite by default cookies**

Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android

[#same-site-by-default-cookies](#)

Disabled ▼

● **Cookies without SameSite must be secure**

If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android

[#cookies-without-same-site-must-be-secure](#)

Disabled ▼

If you have any other questions, please call the BOSSWeb technology support team.

We thank you for your patience and understanding as we work to solve this technical issue.

***BRP's Dealer Support Team - BOSSWeb, Systems and Technology***